



## HEMINGWAYS EXPEDITIONS

We are prepared

## COVID-19

# Preventative Measures

Our absolute priority is the safety and wellbeing of our clients and staff. The measures we have adopted in our airport transfer, excursion and Safari customized vehicles go above and beyond the minimum government standards to offer complete confidence and safety to our clients.



#### **SOCIAL DISTANCING**

When driver guides and airport representatives are waiting to collect passengers from hotels, airports or any other location they must avoid crowds and maintain 2 metres' social distance from other people at all times.



#### TEMPERATURE SCREENING

All driver guide and airport representatives will undergo a daily mandatory body temperature check before resumption of duty at their respective work destinations.



#### PERSONAL HYGIENE

We encourage our driver guides, airport representatives and passengers to regularly wash their hands with soap and water.



### PERSONAL PROTECTIVE EQUIPMENT

Driver guides, airport representatives and passengers will be required to wear face masks at all times to prevent the spread of COVID-19.



#### LUGGAGE

What to expect?

Driver guides will use disposable gloves when handling clients' luggage and will discard these immediately after use.



#### PASSENGER DISTANCING

As advised by the Ministry of Health we will limit the number of passengers in each vehicle to a maximum of 50% of the available passenger seats.



#### STAFF TRAINING

We have trained all our staff on these COVID-19 Preventative Measures and will continue to conduct regular training.



#### FLEET INSPECTION

Our Fleet Controller will conduct daily spot checks on vehicle hygiene compliance and ensure all vehicles have required hygiene kits available.



#### **VEHICLES**

All vehicle will be thoroughly cleaned and disinfected before and after every transfer or safari including the luggage compartment and any vehicle equipment used.

Hand sanitizers, Anti-Bacterial spray to be used inside the vehicles & on the door handles, Thermal Temperature Scanner and disinfectant wipes will be available in every vehicle.



#### **COVID-FREE CERTIFICATES**

As a safety procedure, all our driver guides and airport representatives in service have under gone COVID-19 test and acquired COVID-19 Negative certification to enhance high levels of health standard.



#### HOTELS/CAMPS/LODGES/ AIRLINES

We have strict operating standards with all our Suppliers. We are working with hotels/camps/lodges who have adhered to Government's directives on Covid-19 protocols.